

Chateau Carman Terms and conditions

Payment

The £100 deposit stated must be paid, is accepted as part payment of the total price and is non refundable, the balance together with £150 security / damage fee (returnable within 10 days of vacating the property) must be paid 8 weeks before the start of your holiday.

(We reserve the right to cancel the booking if balance is not paid by the due date)

If a booking is made by telephone, the completed booking form and deposit must be Received within 7 days otherwise we reserve the right to cancel the reservation

Unless we agree to a different arrangement access to the chateau or the apartment is From 2pm and we would ask our guests to vacate the property by 12 noon on the day of Their departure

Cancellation by us

If we have to cancel your holiday for any reason we will refund all the monies, you have Paid to us, including your deposit, and Endeavour to find you suitable alternative Accommodation at a similar price

Cancellation by you

If you have to cancel your holiday for whatever reasons the following charges will apply

In access of 8 weeks prior to the rental date	full deposit
Between 6 and 8 weeks prior to the rental date	50% of total cost
Between 4 and 6 weeks prior to the rental date	75% of total cost
Less than 4 weeks to the rental date	the full rental costs

What is included in the price?

Rental of the first floor 2 Bedroom Apartment, this apartment has 2 bedrooms, one with a double bed and the other with 2 single beds, each bedroom has fitted wardrobes and draws, the living room has a bed settee, a TV and DVD player and a fan

With a balcony that overlooks the swimming pool, the mountains and the surrounding Farm, the balcony is equipped with tables and chairs

The kitchen dining area is equipped with a table and chairs, a small fridge, a cooker as Well as a toaster and kettle, eating and cooking utensils and an iron

There is also an intercom between the house and the main gate
The shower room consists of a shower WC and wash hand basin

All bed linen is supplied and small hand towels are included, but please provide your Own poolside towels

Or

The 6 double bedroom House which is described in full on our website

Electricity, calor gas and hot water are included, but please note there are occasional Power and water cuts and we cannot be held liable for these

Also please note that you will be charged additional electricity charges if the air-conditioning is left on whilst you are away from the premises

The common parts of the premises are cleaned every 3 days, sheets and towels are replaced once every 3 days

You are responsible for your keys, we will provide one key to the apartment / house
Front door

Transfers

Please let us have your flight numbers and arrival and departure times, if you want us to Arrange for you to be met at the airport and taken there in good time for your flight home
Please note the transfer fee is payable by you

What is not included in the price?

Meals, Additional cleaning: if you require any extra cleaning, washing up, laundry or ironing we can arrange a maid at additional cost

Visas: all visa, passport and health certificate requirements are the responsibility of the Client; all British citizens need a Turkish visa obtainable at the entry airport at the current Cost of £10 per person
Chateau Carman cannot accept any responsibility for any delay or expense incurred Through any irregularity in client's documents

Insurance and liability

All activities is taken at the risk of the client, all clients must have full and sufficient Personal accident, injury and medical expenses insurance to cover the duration of their Holiday and must bring with them the insurance details and receipt, young children should be supervised especially whilst swimming. Luggage, valuables and all other personal affects at all Times and under all circumstances are at the client's risk, unless and to the extent that Loss or damage is proven to have been caused by the negligence of the owners

The clients will be responsible for any damage to the contents or structure of the Properties arising from unreasonable behaviour or activities

Sensible precautions

The swimming pool is 1 meter deep at the shallow end, and less than 1.7 meters deep At the deep end, the sides of the pool can also become very slippery, children should be Supervised at all times, bearing in mind the pool is built above ground level and not Fenced off

Please have consideration for your fellow guests by showering prior to using the pool and as well as after using suntan lotion

please refrain from having glasses or bottles by the poolside as the last thing you would want is broken glass in the bottom of the pool (this would involve emptying and cleaning the pool and then refilling taking a minimum of 3 days) this would be costly and inconvenient to yourselves

Ph level of the water is carefully monitored and chlorine is added overnight

Problems

If you have any problems at all while staying at any of our properties at chateau Carman Please discuss them with any member of my family who are resident on the premises

This contract forms an agreement between you and the owners of chateau Carman

Please note chateau Carman is a working farm and members of staff and members of My family are on hand at all times
Chateau Carman is suitable for family groups, couples, and respectable club Organizations, my family and staff are there to help and advise at all time

Please note

Smoking is not allowed in the chateau or the apartments, if you are a smoker please Smoke on the balconies or at the barbecue area using ashtrays provided

The number of people occupying the chateau or the apartments must not exceed the Number specified on the booking form

The property / properties must be left in a clean and tidy condition, failure to do so will Result in additional charges

Broken items and damage (other than normal wear and tear must be paid for)

There is no public liability insurance / law in Turkey, therefore it is strongly Recommended that visitors take out holiday insurance

The owners take no responsibility for loss or damage to personal property or for personal Injury to persons using chateau Carman

Please note that you can book chateau Carman exclusively for yourselves, by booking The 2 bedroom apartment as well as the chateau

You can arrange your own tours etc by the lake or in the town, we will have various Leaflets on hand for your convenience

Or we can pre book 3/6 or 9 day tours for you, this can include day trips to marmaris / or To a remote beach it can include fishing trips / boat trips on the lake which includes the thermal Baths and then on to turtle beach you can go on safaris, a trip to marmaris or to ekincik and much much more

These will include meals

We can arrange these on alternate days, so you can relax by the poolside in between the Trips

I will be listing these trips in full detail at a future date but please be aware that these are For a min party of 12 people and can be booked subject to availability

You will be collected and returned to chateau Carman by mini bus